



Request for Information (RFI)

Laundry Service (Beach Towels and Wash Cloths)

October 14th, 2024

Contact: Rian Smith – rsmith3@carnival.com

Responses due by: October 21st, 2024

LAUNDRY SERVICE (BEACH TOWELS) RFI- CELEBRATION KEY

October 14th, 2024



SCOPE:

Starting in Q1 of 2025, Carnival will be contracting for laundry services for beach towels and wash cloths needed for Celebration Key. Daily pickup cleaning and return will be needed for 1,000 beach towels and 500 wash cloths per day/week. To better understand the current state of the market, please complete the following questionnaire with as much detail as possible. This RFI (Request for Information) will be followed up by an RFP (Request for Proposal).

Company name	
Contact Name	
Contact Phone Number	
Contact Email Address	

QUESTIONNAIRE:

Please complete the following questions listed below:

#	CARNIVAL QUESTIONS
1	# of years you've been in service
2	Are you a Bahamian owned company? If no, please explain.
3	Are you able to pickup and return the beach towels and wash cloths on a daily basis (7 days a week)?
4	What is the maximum capacity your company can pickup, clean and return in one day/week?
5	Do you provide laundry services for other companies similar to the size of Carnival? If so, do you have contracts in place with those companies?
6	What relevant, active insurance(s) do you have?
7	What is your average service rate and is it by the weight, # of items or time?
8	Please provide 3 references.

SUBMISSIONS:

Please email all submissions before end of day - **October 21st** to the following Team Members:

- 1: - Rian Smith, GSS Port Operations & Development Manager
- rsmith3@carnival.com