

**Request for Information (RFI)**

**Procurement Contact:** Jose Valderrama, [jvalderrama@hollandamericagroup.com](mailto:jvalderrama@hollandamericagroup.com)

**Responses due by:** November 18th, 2024

November 11th, 2024

Security Services

**SCOPE:**

Starting in Q1 of 2025, Carnival will be contracting for Security Services for our facilities in Celebration Key, which will need to be secured on a daily basis to prevent security breaches and potential hazards from 10,000+ daily visitors. To better understand the current state of the market, please complete the following questionnaire with as much detail as possible. This RFI will be followed up by a Request for Proposal (RFP).

|  |  |
| --- | --- |
| **Company name** |  |
| **Contact Name** |  |
| **Contact Phone Number** |  |
| **Contact Email Address** |  |

**QUESTIONNAIRE:**

Please complete the following questions under the Company Reply column

|  |  |
| --- | --- |
| **QUESTIONS** | **RESPONSE** |
| Number of years you've been in service. |  |
| Are you a Bahamian owned company? If no, please explain. |  |
| How many full time staff does your Company have in Grand Bahama island and/or in the region? Are you willing to operate in this project? If so, please continue responding this questionnaire. |  |
| How does your company plan to recruit, train, and retain security personnel for this terminal operations? |  |
| How are you planning to staff the operation in Celebration Key? |  |
| Does your company offer transportation for local staff to get to work? |  |
| What relevant, active insurance(s) do you have? |  |
| Do you provide security services for other companies similar to Carnival? If so, do you have contracts in place with those companies? |  |
| Which days per week are you able to provide security services and how many available staff do you have on a given day? |  |
| What qualifications are required to be met by your officers? |  |
| What is your average rate per hour for a guard? |  |
| Please provide 3 references |  |

**SUBMISSIONS:**

Please email all submissions before **November 18th, 2024** to the following Team Members:

1: - Jose Valderrama, Category Manager, Strategic Sourcing [jvalderrama@hollandamericagroup.com](mailto:jvalderrama@hollandamericagroup.com)